# **Scotland: Destination Net Zero** Perthshire Tourism Partnership, 20 June 2022

Janie Neumann, Sustainable Tourism Manager, VisitScotland

SCOTLAND | ALBA





Where we are

## **RESPONSIBLE TOURISM**

Responsible Tourism requires the tourism industry, government, public sector, communities and visitors to collectively respond and **manage their economic, social and environmental impacts**, maximising the **positive impacts** and minimising the negative ones, **making all forms of tourism sustainable.** 

Responsible Tourism considers not only the needs of the visitor and the industry, but also the host communities and the environment.

**Creating better places for people to live and visit.** 



### Scotland | Alba

#### **Responsible Tourism Definition**

Support Scotland's transition to a low carbon economy

Ensure tourism in Scotland is **inclusive**  Support the protection, and considerate enjoyment of Scotland's Natural & Cultural Heritage Ensure Tourism contributes to thriving communities



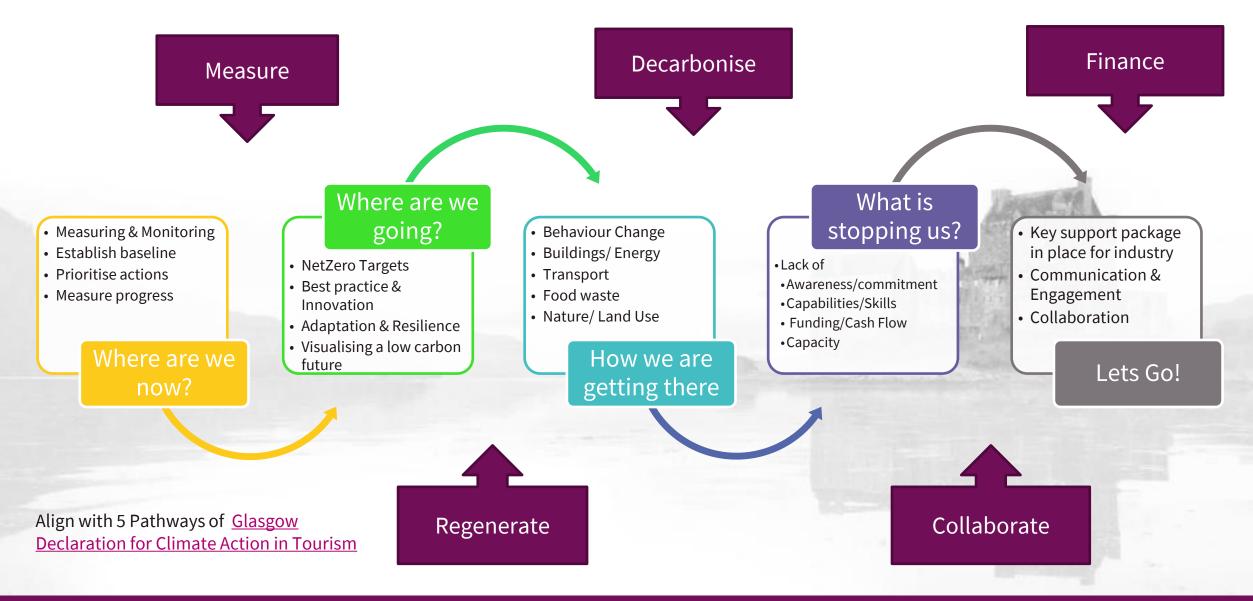
#### **Responsible Tourism Strategy – Key objectives**



Journey to Net Zero so far...



## **SCOTLAND: DESTINATION NET ZERO**







### Research and Insights

- Scottish Baseline Emissions
- Industry Research
- Net Zero events
- DNZ Action plan

### Awareness and Engagement

- On-line NetZero Portal Visitscotland.org
- Climate Action Guidance
- Best practice case studies

### **Supporting Places**

- Recharge in Nature
- Destination Climate
  Action Leaders
- Mountain Resorts (Glenshee, Lecht, Ben Nevis, Glencoe)



### **Supporting Businesses**

- EV Charge Point support
- Hospitality Zero- food waste
- Sustainable Certification Fund





#### **Destination Net Zero Programme**

# **CERTIFICATION FUNDING**

- As part of the Destination Net Zero programme, sustainable tourism certification programmes have applied for grant funding to put towards business's membership fees.
- A total of £60,000 was allocated to 3 successful programs
  - Green Tourism, £50k, ~ 150 new businesses
  - Green Key, £5k, 10 new businesses
  - Earth Check, £5k, 10 new businesses
- Certification programme providers will offer a discounted membership to tourism businesses for one year of up to a maximum £500 per business
- If membership fee per business is less than £500, the grant amount per business must equal the amount of the relevant membership fee
- SPECIAL OFFER- UNESCO Trail businesses in combo with grant in Year 1 (2022/23) receive 50% off in year 2 and 3 from Green Tourism
- <u>https://www.visitscotland.org/supporting-your-</u> <u>business/responsible-tourism/green-certification-schemes</u>

Green Green Meetings



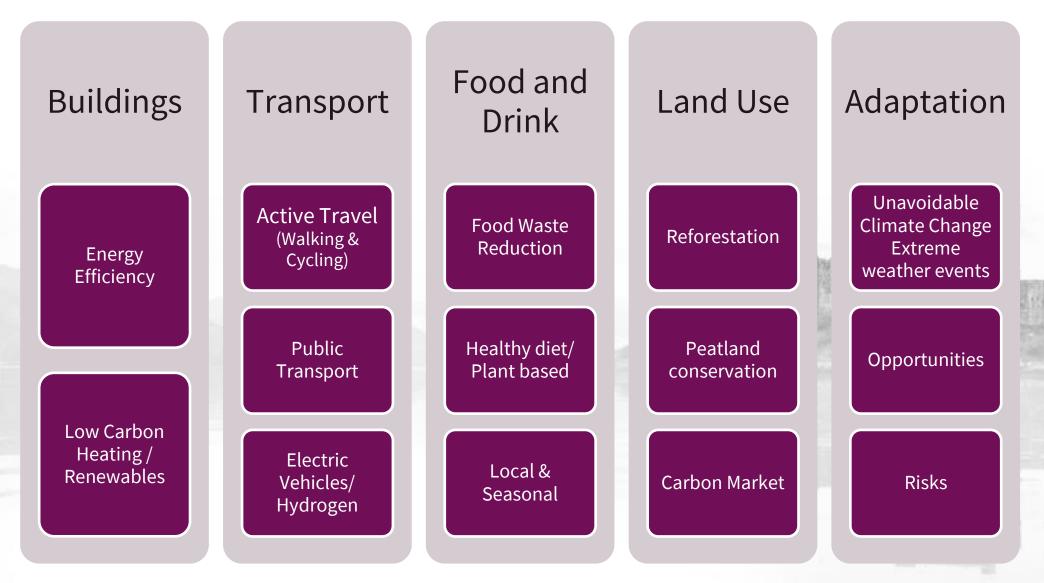






### Sustainable Tourism Certification Grant

## ACHIEVING NETZERO THROUGH...



#### **Scotland: Destination Net Zero**



## WHAT CAN BUSINESSES DO...

- Undertake an energy assessment or work with Business Energy Scotland advisors to identify and prioritise opportunities to save money and cut carbon
- Provide guests with information on the business's actions and how they can help; Get staff involved
- Promote low carbon transport and opportunities for walking, cycling and being <u>active</u>
- Install an Electric Vehicle charge point , switch to EVs
- Promote quality local food & drink from your region and in season, offer good range of plant based options
- Reduce food waste and single use plastics
- Support biodiversity and nature positive projects in your destination
- Climate Emergency Training to build own and staff awareness

Q

Dunkeld Cross

Scotland Alba

Join the <u>Tourism Declares</u> Initiative or <u>Glasgow</u> <u>Declaration</u>

### **Scotland: Destination Net Zero**

## How can visitors play their part?

Who to target?

•

•

- **Trip planning** When? How long? Where?
  - **Travel** Getting here and Getting around
- **Go green-** choose green businesses, Respect the landscape, Reduce waste
- **Support local** Local food & drink, Arts and crafts, Communities and Social enterprises

**Q** Comrie Croft



#### **Scotland: Destination Net Zero**

71% (+10% on 2021) of travellers want to make effort in next year to travel more sustainably<sup>2</sup> 61%

pandemic has made them want to travel more sustainably<sup>1</sup>

# 78% intend

to stay in a sustainable accommodation<sup>2</sup>

31% said that they didn't know how to find them<sup>1</sup> 49%

believe there **aren't enough** sustainable travel **options**<sup>1</sup>

Source: Booking.com Sustainable Travel Report 2021<sup>1</sup>& 2022<sup>2</sup>



**Consumer Demand** 

# PROMOTION

- Promote responsible tourism commitment and tell your story using all available channels
- Provide clear and engaging information at all stages of the visitor journey
- Use certification to provide credible evidence and build consumer confidence
- Make it easier for consumers to live their values, even on holiday





# PROMOTION

#### 9 FUN AND SUSTAINABLE THINGS TO DO IN GLASGOW

THE BLOG

4 WAYS TOURISM BUSINESSES ARE BECOMING SUSTAINABLE

#### THE BLOG 10 ECO-TOURISM TIPS FOR YOUR HOLIDAY IN SCOTLAND



THE BLOG

( 👔 ) 🐨 Annierose Knoxi — September 29, 2021 — View Comments

THE BLOG

14 FARMS IN SCOTLAND TO VISIT FOR LOCAL FOOD EXPERIENCES

asses taking to minimise their mmunities? Here are becoming more

Mairi Scobie - May 17, 2021 - View Comments

#### THE BLOG

# 21 ECO-TOURISM PLACES TO STAY & VISIT IN SCOTLAND

#### THE BLOG

### WAYS TO REDUCE YOUR CARBON FOOTPRINT WHILST TRAVELLING IN SCOTLAND

lusive podland

f)

Willem Laurentzen - October 1, 2021 - View Comments

If you love to explore Scotland's majestic landscapes, it makes sense to take steps to ensure you leave it undamaged for generations to come. Explore your local area or learn how to travel from Fort William to Inverness or from Glasgow to Edinburgh without needing a car.

#### ACCESSIBLE HOLIDAYS IN

#### THE BLOG

(y) Mairi Scobie - August 28, 2020 - View

#### 10 EASY WAYS TO TRAVEL SCOTLAND BY PUBLIC TRANSPORT

HOLIDAYS

(f) (a) Alasdair Peoples - November 12, 2021 - View Comments

ation on attractions, activities,





## **TREADLIGHTLY CAMPAIGN**



https://youtu.be/XhtNfDl-gpE



# **WORKING IN PARTNERSHIP**



Growing number of partners as program developing....





## COMMUNICATE AND COLLABORATE

**Responsible Tourism** 

......



 $\nabla \nabla$ 

RIW

XX

# Thankyou & Questions

#### Q Birnam Oak

Janie.Neumann@visitscotland.com

